

PMOD Training & Support Packages

PMOD technical support is well-known for its fast and efficient help with technical difficulties and program use. The PMOD Support Policy is described on www.pmod.com/open/support.html. Please note that extended application support and advice regarding the methodology or the interpretation of results is beyond the scope of our technical support.

For **self-training**, the complete end user documentation is available on www.pmod.com / Resources / Documentation, including the PMOD Basic Workbook, a concise 36-page step-by-step tutorial of all major PMOD tools as well as of database management, as well as the PNEURO Workbook and the Cardiac Pet Guidelines. Arguably the best and most effective way of learning PMOD is to attend the **public PMOD Training Courses**, with face-to-face interaction and direct feedback and coaching by PMOD experts, as detailed on www.pmod.com/training.

In response to popular demand that goes beyond technical support and the training via online material or provided in public courses, we have started offering **PMOD Training & Support Packages** as follows:

- Credit in multiples of 5 hours
- Personal/small group sessions via online communication (Skype, WebEx, and alike)
- Credit valid during a 12-month period starting at payment date
- Each session's duration (communication + preparation / post-processing – if applicable) is deducted from the Credit (in minutes; minimum of 30 minutes per session)
- A remaining Credit may be used towards payment of licensing costs, public training courses, etc.
- PMOD reserves the right to use materials (such as slides and videos) generated for a customer's training & support package for other purposes. Specific data will only be shown with the express permission of the customer and while providing proper credit.
- Cost: 800 CHF (Swiss Franc)^{1 2} per 5-hour package
- Advance payment by wire transfer or via credit card

Please request your customized quote at info@pmod.com.

¹ 760 Euros (EUR); exchange rate, April 1, 2020: 0.94987 (← oanda.com)

² 833 US Dollars (USD); exchange rate, April 1, 2020: 1.04170 (← oanda.com)